

LIGHT METAL AGE

THE INTERNATIONAL MAGAZINE OF THE ALUMINUM INDUSTRY

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***Light Metal Age* Subscription Policy 2018**

Claims

Claims will be reviewed on a case-by-case basis. Upon approval a replacement magazine will be sent to the customer or subscription agency. A replacement magazine will only be sent to a subscriber who submits a claim within six months of the undelivered magazine publication month.

Renewals

Light Metal Age requests that renewals be submitted two months before the last magazine will be received. Agencies can send renewal forms by email or via post.

Changes to Subscription Record

Light Metal Age requests that address and name changes be made one month in advance of desired magazine being mailed to new address to ensure accuracy.

Damaged Magazines Received in Mail

Light Metal Age requires a picture to be submitted to show how a damaged magazine arrived in the mail. Upon approval, a replacement magazine will be sent out.

Replacement Magazines

Hard Copy magazine: a replacement magazine will only be sent out a total of two times during the term of the subscription. Digital magazine: a replacement link will only be sent out a total of three times for the term of the subscription.

India

Regrettably, Hard Copy subscriptions are no longer available for subscribers with a mailing address in India. Digital subscriptions will continue to be available.

Digital Magazine Password

The password that is sent along with the link to download the latest digital magazine will expire sixty days after it has been released to digital subscribers.

Copyright

The digital magazine is only for the person to whom the email address belongs. The digital magazine is not to be forwarded or shared. If you are interested in a copyrighted reprint of an article please contact *Light Metal Age*.

Payment

In order for a subscription term to begin, the subscription must be paid in full. For wire transfer payments: to ensure the subscription has been paid in full *Light Metal Age* requires that all banking fees be paid by the subscriber.

About

Light Metal Age is published six times a year: February, April, June, August, October, and December in both hard copy and digital format. All hard copy subscribers are offered a free digital subscription. Digital subscriptions are delivered via email where a link and password is provided to the subscriber to download each issue.